PRESS RELEASE













Best Airline in Africa for 6 Years in a Row

Best Business and Economy Class Airline in Africa for 5 Years in a Row

Best Business Class Onboard Catering in Africa for 2 Years in a Row

Cleanest Airline in Africa

Ethiopian Inaugurates First of its Kind e-commerce Logistics Facility at Bole International Airport

The facility positions Addis Ababa to be the cross-border e-commerce logistics hub for Africa and beyond

Addis Ababa, February 29, 2024

<u>Ethiopian Airlines</u> Group, the largest airline group in Africa and one of the fastest-growing airlines brand globally, proudly announces the launching of its state-of-the-art e-commerce logistics facility in a grand event today. The Ethiopian e-commerce facility is located inside the <u>Ethiopian Cargo & Logistics</u> premises.

The newly built facility, which is dedicated to e-commerce, mail and courier logistics services is aimed at bridging logistical gaps and positioning Addis Ababa, Ethiopia, as the cross-border e-commerce logistics hub for Africa and beyond.

Marking the unveiling of the new facility, Ethiopian Airlines Group CEO Mr. Mesfin Tasew said: "The inauguration of this cutting-edge e-commerce logistics facility is a significant breakthrough for Ethiopian Airlines Group and the entire African economy. We have implemented high-end technologies in the infrastructure that revolutionize the way goods are transported and delivered in the e-commerce industry in Africa. Through this facility, Ethiopian Airlines paves the way for development of e-commerce services in Ethiopia and the African continent. Built on 15,000 square meters of area, the facility boasts a capacity to handle 150,000 tons annually. We are glad to witness that our investment of 55 million USD has indeed pay off and enabled us to set the e-commerce industry in the continent to follow the global trend."

This e-commerce Logistics Facility is equipped with state-of-the art technology and meticulously implemented systems; as a result, the facility will offer a range of services

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including consolidation, deconsolidation, sortation, repacking, labeling and more. Customers can now track and trace their shipments effortlessly from anywhere.

The diverse shipments <u>Ethiopian Cargo</u> has transported worldwide with care and the satisfied customers have made Ethiopian prestigious awards winner airline. Ethiopian Cargo and Logistics Services, one of the strategic profitable business units of our group, has received rafts of awards including:

- Two Prestigious Awards at the Air Cargo News Awards 2023,
- ➤ Best Cargo Airline-Africa at the Maiden Arabian Cargo Awards,
- Sustainable Cargo Airline of the Year-Africa at the 2023 Freight Week Sustainability Awards,
- ➤ African Cargo Airline of the Year & Air Cargo Brand of the Year in Africa 2023 from STAT Trade Times Cargo Excellence Awards.

About Ethiopian

Ethiopian Airlines Group (Ethiopian) is the fastest-growing airlines brand globally and the continent's largest airline brand. In its seventy-seven years of successful operations, Ethiopian, the fastest growing airline, has become one of the continent's leading carriers, unrivalled in efficiency and operational success. In addition to its main hub in Addis Ababa, Ethiopia, it is also pursuing its multi-hub strategy through a hub in Lomé, Togo with ASKY, in Lilongwe, Malawi with Malawi Airlines and in Lusaka, Zambia with Zambia Airways. Ethiopian commands the lion's share of the African passenger and cargo network operating the youngest and most modern fleet to more than 150 domestic and international passenger and cargo destinations across five continents. Ethiopian's fleet category consists of ultra-modern and environmentally friendly aircraft such as Boeing 737s, 777s, 787s, Airbus A350-900 and Bombardier Dash 8-400 double cabin with an average fleet age of seven years. In fact, Ethiopian is the first airline in Africa to own and operate most of these aircraft. Having achieved its strategic plan (Vision 2025) ahead of time, Ethiopian is currently implementing a 15-year strategic plan called Vision 2035 that will see it become one of the top 20 most competitive and leading aviation groups in the world by

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providing safe, secured, market driven and customer focused Passenger and Cargo Transport and Logistics, Aviation Training, Airport Management and Ground Services, MRO and Aerospace Manufacturing and Travel and Tourism Services. As a multi-award-winning airline, Ethiopian has been the champion in various coveted awards including Skytrax's 'Best Airline in Africa Award' for six consecutive years among others. The airline has been a Star Alliance member since 2011 and has been registering more than threefold growth in the past 10 years. For more at: www.ethiopianairlines.com

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